ABC Conflict Resolution Session 2: Preparation for the Journey Beth M. Broom, LPC-S, CCTP-II

- I. Take stock before you guide someone.
 - A. We work for our own sanctification, and then we help others (Galatians 6:1-2).
 - B. Think about these things first in your own life, and then you will be able to wisely guide others. (Romans 12:2)
- II. What is the counselee starting with?
 - A. Travelers take stock of their assets and liabilities before they begin the journey.
 - 1. Assets help us along the way.
 - 2. Liabilities create obstacles on the journey.
 - B. The Conflict Avoidance/Pursuit Spectrum
 - 1. Conflict Avoidance: Withdrawing from situations that involve conflict
 - a) 'Flight' mode
 - b) Motivational Statement: "I can't win."
 - 2. Conflict Pursuit: Creating or exacerbating conflict situations
 - a) 'Fight' mode
 - b) Motivational Statement: "I have to win."
 - 3. The Healthy Middle: Conflict Engagement
 - a) Emotional regulation of anger, fear, and shame
 - b) Humility and desire to build bridges (Ephesians 4:1-3)
 - c) Motivational Statement: "I can speak, listen, and grow."

III. Assets

- A. The Holy Spirit (John 14 and 16)
- B. Wise Fellow-Travelers (Proverbs 11:14)
 - 1. Other Christians who have walked the road of conflict wisely
 - 2. Pastors and ministers
 - 3. Counselors and mediators
 - 4. Resources (such as books, podcasts, articles, conferences, etc.)

- C. Gifts and Skills (1 Corinthians 12:4-11)
 - 1. How might the counselee's relational assets help on the journey?
 - *2.* Apply the counselee's gifts and skills to the work of healthy conflict.

IV. Liabilities

- A. Shame is speaking loudly.
 - 1. Beliefs about him/herself may bring insecurity regarding their character.
 - 2. If someone 'pokes' at a negative belief about the self, s/eh may go into fight or flight mode.
- B. Fear is speaking loudly.
 - 1. Understanding our fears can lead to growth in taking our thoughts (and feelings) captive to make them obedient to Christ.
 - 2. Common Fears Associated with Conflict:
 - a) Judgment/looking foolish
 - b) Being wrong, feeling guilty, or facing consequences
 - c) Rejection/abandonment
 - d) Being threatened, harmed, or dominated
 - e) Losing ground or influence
- C. Past trauma is invading.
 - 1. If conflict has caused danger or threat of harm in the past, his/her mind will naturally connect conflict with danger.
 - 2. Even if there is no danger, the brain sometimes gives off the danger signal.
- D. Relational discomfort is intolerable.
 - 1. The counselee may believe conflict causes rejection, loss, or abandonment; OR the counselee has been hurt already, and they expect to be hurt again.
 - 2. This may lead the counselee to either avoid or pursue conflict.
- E. Healthy conflict has not been modeled.
 - 1. If the counselee's family avoided or pursued conflict in unhealthy ways, s/he has not learned the skill of healthy conflict.
 - 2. We learn through experience, so experience needs to grow.
- F. The theological framework is weak or nonexistent.
 - 1. Many of us think Christian unity means always agreeing with each other.
 - 2. Many of us misunderstand the biblical grounds and the fruitful outcomes of healthy conflict.

- G. The power dynamic is strong.
 - 1. The person with whom the counselee has conflict is either 'above' (someone who has more influence and power) or 'below' (someone who has less influence and power).
 - 2. When there is a power differential, conflict is naturally more difficult because the two parties aren't coming to the table on equal ground.
- V. How do we minimize liabilities?
 - A. Help the counselee do the work of grieving his/her losses and wounds. (Psalm 55:16-18; Ecclesiastes 7:4)
 - B. Help the counselee uproot negative thoughts and expectations, and plant truth. (Phiippians 4:4-8) This happens when the counselee:
 - C. Help the counselee seek forgiveness. (Colossians 3:12-13)
 - D. Help the counselee learn what it means to have healthy conflict.